

## **I'm Ready to Serve...Now What??**

Below are some frequently asked questions about serving in the SoHills Kids Children's Ministry. Please take some time to read over them and let us know if you have anymore.

### **When should I show up?**

If possible, please be in your classroom/area 10-15 minutes prior to the beginning of service.

### **How often should I show up?**

We would love to have your help every week but some volunteers help every other week. If you're not sure which category you fall into, double check with your coordinator. If you're a substitute, you can plan to serve at least once a month.

### **When do I attend the Sunday Morning Worship Service?**

Volunteering in the children's ministry is a big commitment. If you're a Sunday morning volunteer, we ask that you commit to serving a service and then attend the opposite service. We can help you get other members of your family plugged in and children ages birth-6th grade are welcome to attend both services. We also offer the DugOut as an option for children of volunteers...just ask a staff member for more information about that.

### **What do I do if I can't make my scheduled time?**

We know life happens...you get sick, your kids get sick, vacations, etc. Please just notify your coordinator as soon as possible so we can find a substitute to cover your classroom.

### **How do I prepare for my class?**

All lessons are available online at [sohillsc.elvanto.net](http://sohillsc.elvanto.net). Just click on the Teacher Resources tab. All materials listed in the lesson plan will be ready and waiting for you in your classroom. Take a few minutes each week to read over and familiarize yourself with the Bible story as well as pray for your kids. For information on our Lead Small app and the Lead Small book check out [https://youtu.be/88odSJLSluY?list=PLmz\\_wGXjX0HSMOoUAOGWwgB-yaLsMaytG](https://youtu.be/88odSJLSluY?list=PLmz_wGXjX0HSMOoUAOGWwgB-yaLsMaytG)

### **What do I do if I need something during service?**

Unexpected needs arise all the time...you run out of snacks or craft materials, or a child has an accident and needs clean clothes. Just ask a staff member or the service coordinator in your building. If you don't see one of them, then send a text. Cell numbers are posted by the door in your classroom.

### **How do I contact a parent during service?**

If a child in your care gets sick, hurt, or just can't be calmed down we will contact the parent for you. Just ask a staff member or the service coordinator in your building. If you don't see one of them, then send a text. Cell numbers are posted by the door in your classroom.

### **How do I dismiss kids to their parents?**

At check-out time, one teacher needs to stand at the classroom door while the other teacher keeps the children busy. As parents arrive to pick-up their child, match the parent's sticker to the initials and number on the child's sticker. If there is a discrepancy or if a parent does not have a pick-up sticker, notify a staff member or Service Coordinator immediately.